

## Wine tasting & cellar tours

### Cancellation terms and notes:

#### The following deadlines must be met

Notification of number of participants and choice of food	2 weeks before the event by the latest
Minor changes will be accepted until	3 working days before the event (Calculation basis). In the event of a reduction in the number of participants by more than 20% of the original confirmation, we take the liberty of reassessing the prices.

#### Cancellation costs

30 - 3 working days before the event	120 € administrative fee (incl. VAT)
From 2 working days before the event	90% of the confirmation fee. The meals will be charged in full.

Any expenses that are demonstrably higher than those normally incurred shall remain unaffected by this and will be invoiced separately.

We only accept written Cancellations.

#### Further remarks

The wine tastings are limited in time and end after the last wine has been served.

The tour guide will wait up to 30 minutes at the agreed meeting point. This is normally the Bürgerspital Weinhaus. If guests are late, there is no guarantee that the tour/wine tasting will be delayed or that the price will be reduced.

We would like to point out that, as a food manufacturing business, animals are not permitted in the Bürgerspital.